

Memo

Date: 21/05/2010

Re: Third Party Locate Requests

Ontario One Call's policy has always aligned with Section 2.1 of the Electrical Safety Authority (ESA)/Technical Standards & Safety Authority (TSSA) Guidelines to ensure accurate conveyance of the excavation information. To ensure accuracy, the person responsible for the excavation is the one that contacts Ontario One Call.

Recently, the Ontario One Call Board was asked to review its policy in light of a new Call Centre practice. The Ontario One Call Board approached the TSSA and ESA and was unable to garner support for changing the guidelines; the TSSA has indicated in writing to the Ontario One Call Board that this practice is in non-compliance with their Regulations.

As such, it would be inappropriate for Ontario One Call to change its policy.

For further information, please refer to the ESA/TSSA Guidelines available at:

<http://www.tssa.org/CorpLibrary/ArticleFileMain.asp?Instance=136&ID=78D5E376EB864510B14E1B4ADC1A179A>